



CHILDREN'S BIRTHDAY PARTY – TERMS & CONDITIONS 2022

- Minimum number for a Children's Party is 10
- The Party includes a Party Host for a maximum of 3 hours that will assist with Food, Fun & Games!
- Party packages permit the birthday child(ren) to have 2 accompanying adults
- Each attending guest is permitted 1 accompanying adult
- Further adults are required to pay an admission charge, bookable in advance via our website
- We do not allow OUTSIDE Food, Drinks Cakes OR Coolers to be brought into Springy's Diner/Adventure Land
- **A non-refundable deposit of 50%** is payable to secure your party booking
- The balance of the party booking needs to be paid on the day of the party
- Final numbers & menu choices for Children & Adults need to be submitted, in writing, to info@springfieldsadventureland.co.uk a minimum of 7 days before the date of the party
- It is the responsibility of the Party Organiser to ensure that any special dietary requirements or food allergies are communicated via email
- Party wristbands will be supplied to children & adults and Must be worn at all times. Without wristbands your visit may become invalid. Please note that wristbands are non-transferable.

ACTIVITIES

- Skynet – is not open to children under 3 years.
- Please refer to our website for all age & height restrictions plus dress codes for certain activities

CANCELLATION:

- If you need to cancel a birthday party for whatever reason, please let us know as soon as possible. If you cancel more than two weeks (14 days) prior to the date of the party, we'll refund you half the cost of the total party.
- If you cancel less than two weeks prior to the party, we cannot refund your party as our set up would have already started to take place.
- If your party cannot be held due to Government Covid-19 restrictions we will of course work with you to reschedule to your party as close to the original date as possible. For other scenarios related to Covid-19 we will address on a case by case basis.
- Rainy Day Policy – the Fun rarely stops here at Adventure Land; Winds in excess of 25mph, along with thunder & lightning will stop certain activities but only until the storm passes.

GDPR:

- The contact information for the Party Organiser (you) is needed to help us organise your child(ren)'s birthday party and will be securely stored in a locked office and on a server that is password protected. Your contact information will not be shared with any other third party, unless, you have ticked that you wish to receive news and promotional offers from ourselves, and only then will your details be possibly shared with a nominated third party to deliver you a newsletter or email.
- We would like to keep you updated with news from Springfield's Adventure Land and Springy's American Diner, please tick/sign here if you wish to receive future promotions and newsletters

Please sign here -